Protect yourself with quality Malaria medicines

Frequently Asked Questions (FAQs)
Question 1: What should I do when I experience a fever?

Answer:

- Visit the nearest health facility within 24 hours after you experience a fever.
- Ask for the malaria test.
- Do not wait more than 24 hours after your fever begins to get tested.
Question 2: What does my test result mean?

Answer:
- If you test negative for malaria, your health provider will ask you questions and may carry out other tests to find out why you have a fever.
- If you test positive for malaria, your health provider will give you the correct medicines to treat the malaria.
Question 3: What is the proper medicine for malaria?

Answer:

- ACTs are the only malaria medicines recommended by the Ministry of Health
- ACTs contain more than one ingredient and are called combined therapy
- Chloroquine, Halofantrine and other similar medicines contain only one active ingredient and are called monotherapies.
- Monotherapies no longer work against malaria.

Some brands of ACTs. Make sure to buy only ACTs.
Question 4: How effective are ACTs?

Answer:
ACTs are the best treatment for malaria. Unfortunately, some that are sold through medicine shops and markets are of poor quality, and may not work to treat malaria.
Question 5: What are the effects of taking poor quality ACTs?

Answer:
If you take poor quality ACTs:
- Your malaria will get worse
- You will waste money without getting better
- Some people die because they take poor quality ACTs
Question 6: What can I do to protect myself and family from poor quality malaria medicines?

Answer:
You can avoid poor quality malaria medicines by taking the following actions:

- Visit a health facility as soon as you experience a fever and get a malaria test. ACTs available at health facilities are usually good quality.
- If you must buy malaria medicine, do not buy from hawkers who sell medicines inside vehicles and along the streets. Buy ACTs only from registered pharmacies or chemists.

Before you buy any medicine, make sure it has:

- NAFDAC registration number.
- Expiry or best before date
  Do not buy ACTs that have reached the expiry date
- Scratch pad

Use the scratch pad to make sure the medicine is not fake.
Question 7: How do I use the MAS scratch pad?

Step 1: Scratch the pad to reveal the number underneath.

Step 2: Text the number to 38353 or the phone number provided on the package. (TEXT the number ONLY ONCE. TEXT MESSAGE IS FREE)

Step 3: Wait for the SMS response.

Step 4: If the SMS response says the medicine is good, you can be assured it is of good quality. If the SMS response advises otherwise, follow the instructions in the text message.

IF YOU HAVE ANY QUESTIONS; CALL: 0142521212 OR TEXT 08133630600, 08058741647

Depending on the product, the number you find below the scratch pad may be different.

You could find any of the following numbers:

- PharmaSecure: 38351
- Sproxil: 38353
- Savante: 38120
- UBQ-t/ Kezzler: 20966
- M-Pedigree: 1393
If the medicines don't work and you think you have taken poor quality medicines, talk to a health provider at the nearest health facility immediately. Bring the medicine package to show him or her.

It is your duty to help Government remove poor quality medicines from the health system. Report those who sell poor quality medicines to the NAFDAC office in your state or report directly to the following:

National Pharmacovigilance Center, Abuja:
Phone: 09 6702823 or 0803 786 3048
Fax: 09 5241108
Email: nafdac_npc@yahoo.com

All information will be kept confidential and callers identities will not be shared

Help stop ACT theft and counterfeiting. Report information you have about people involved in stealing or making fake ACTs by calling the USAID Office of Inspector General on toll-free MAD Hotline at 0708 060 1816. You may receive a cash reward of thousands of dollars if you provide significant new information or if your information leads to the arrest of an individual involved in transnational organized crime. All information will be kept strictly confidential.
REMEMBER, BEFORE YOU BUY ANY MEDICINE, MAKE SURE IT HAS:

- NAFDAC registration number
- Expiry or best before date
- Scratch pad

To make sure the medicine is not fake, scratch the pad and text the code underneath to the number provided for FREE.